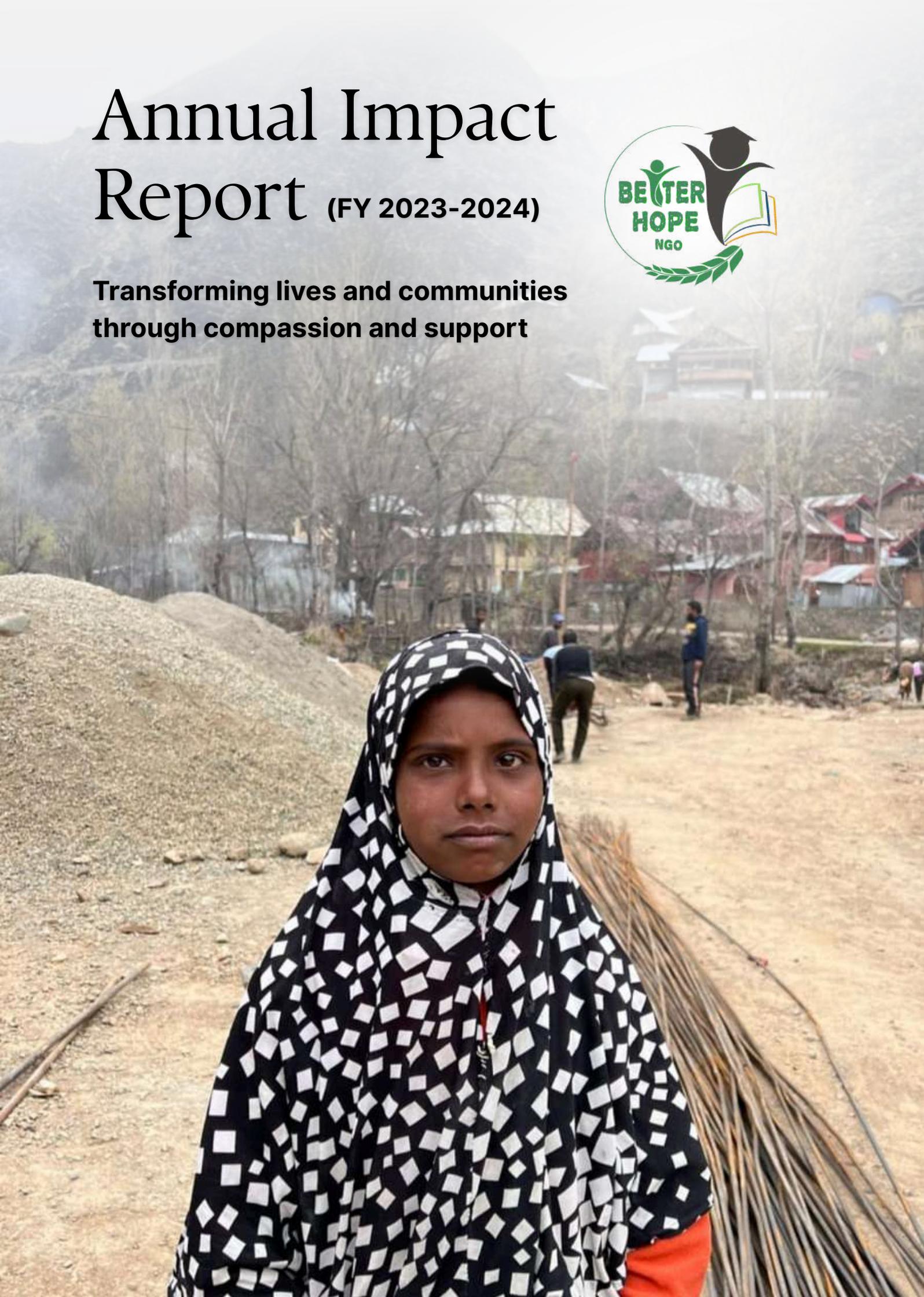


# Annual Impact Report (FY 2023-2024)



**Transforming lives and communities  
through compassion and support**





**Guide through the journey** of Better Hope NGO's Annual Impact Report for 2023-24. This report meticulously details the organization's efforts in transforming lives and empowering communities. Each section is carefully structured to present a narrative that combines impactful storytelling with real data showcasing our achievements, challenges, and aspirations.

In addition to highlighting the significant milestones reached throughout the year, the report outlines our mission, vision, and values that guide our work. The diverse projects undertaken, from healthcare initiatives to educational programs, are designed to illustrate the breadth of our impact. This section will allow readers to quickly navigate through the various chapters, ensuring that they can easily find information related to our funding allocation, success stories, partnerships, and future vision. We invite you to explore the stories of resilience and hope that define Better Hope NGO, as well as the vital statistics that reflect our commitment to making a difference in the communities we serve.

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# Founder's Message

Empowering Communities, Transforming Lives Through Better Hope

At Better Hope, we believe in the **inherent strength** of communities. Our mission is to empower individuals and families by providing them with the necessary resources and support to transform their lives. Each day, we witness the remarkable resilience of those we serve, people who are determined to rise above their challenges and create a better future for themselves and their children. Through our dedicated programs in education, healthcare, and livelihood support, we aim to meet their needs and inspire hope.

Our journey has been both humbling and inspiring, filled with stories of perseverance, courage, and triumph. As we reflect on the past year, we celebrate not only the achievements of Better Hope but also the incredible spirit of the communities we work alongside. Together, we have made strides toward creating a world where everyone has access to basic necessities and opportunities to thrive.

We invite you to join us on this journey of transformation and empowerment. Together, we can make a lasting impact and uplift the lives of those in need.



Aqib Majeed Dar,  
Founder & General Secretary



# About Us

Our mission, vision, and values guiding Better Hope NGO



At Better Hope, our **mission** is to empower underprivileged communities through sustainable development initiatives that provide essential services and opportunities for a brighter future. We believe that every individual deserves access to basic necessities, quality education, healthcare, and the means to achieve financial independence. Our **vision** is a world where everyone has the chance to thrive, regardless of their circumstances. We are committed to fostering an environment of **compassion, integrity, collaboration, and impact**. These values are the foundation of our work, guiding our actions and interactions with beneficiaries, partners, and the communities we serve. In 2023-24, we have focused on key areas such as health, education, food security, and livelihood support, ensuring that our programs are inclusive, impactful, and responsive to the needs of those we help. We strive to create lasting change by engaging with communities, listening to their needs, and working together to build a more equitable and sustainable future. Through dedication and collaboration, we aim to transform lives and strengthen communities for generations to come.

Registered Address	House No 202 A, Kardam Puri Extn, Gali No 14, Kh No 357, Delhi, INDIA - 110095
Address of Communication	80 Noori Pora, Tehsil Pattan, District Baramulla, Jammu and Kashmir, India Pin code: 193401
Legal Status of the Organization	SOCIETIES REGISTRATION ACT OF 1860
Unique Id of VO/NGO	DL/2019/0227638
Registration No	SOCIETY/1409/2019
Registration Date	28/01/2019
12A URN	AAFAB9399F24DL01
80G URN	AAFAB9399F25DL01
CSR 1	CSR00063318
Email id	betterhopengo@hotmail.com
Brief description of organization	At Better Hope NGO, we are committed to providing hope for a better future, life, and world to the poor, children, and the needy coming from vulnerable sections of our society. We hope to actively participate in providing financial aid for the completion of education to meritorious children from marginalized sections. We also look forward to creating job avenues and providing opportunities to earn a dignified livelihood.

# Our Vision

A world where everyone thrives with basic necessities



At Better Hope, we envision a **world where everyone has access** to the basic necessities of life: food, shelter, healthcare, and education. Our commitment is rooted in the belief that every individual deserves the opportunity to thrive, regardless of their circumstances. By addressing the fundamental needs of communities, we aim to create an environment where people can reach their full potential.

Our vision extends beyond mere survival; it encompasses the idea of empowerment, resilience, and dignity. We strive to build pathways for individuals to not only meet their daily needs but also to pursue their dreams and aspirations. This holistic approach allows us to foster sustainable development, ensuring that communities are not just supported but are actively engaged in their own growth.

Through collaborative efforts and innovative solutions, Better Hope is dedicated to transforming lives and breaking the cycle of poverty. We believe that when individuals are equipped with the tools and resources they need, they can create lasting change, leading to vibrant, self-sufficient communities that thrive for generations to come.

# Our Values

Guiding principles that shape our organization's mission

At Better Hope, our core values define who we are and guide our actions. **Compassion** is at the heart of our organization; we strive to understand and respond to the needs of the communities we serve. This human touch fuels our dedication to improving lives and fostering a sense of belonging. **Integrity** is essential in building trust with our stakeholders. We pledge to operate transparently and uphold ethical standards in every aspect of our work. **Collaboration** amplifies our impact. We believe in working together with local communities, partners, and volunteers to achieve common goals. Through shared expertise and resources, we can tackle challenges effectively and sustainably. Lastly, our commitment to making a measurable **impact** drives us to constantly evaluate and refine our programs. We focus on outcomes that improve lives and empower individuals. By aligning our actions with these values, we ensure that Better Hope remains a beacon of hope and support for those in need, embodying the principles that foster positive change in society.



# The year in review



## Our Impact Story

From the classrooms of Kashmir to the communities of Maharashtra: FY 2023-24 has been a year of profound transformation. We walked alongside 150 students as they pursued their dreams, from 8th grade to medical college, removing barriers that stood between potential and opportunity. We witnessed 45 differently-abled individuals receive the gift of mobility through manual wheelchairs, restoring independence and dignity. Three families moved from uncertainty into homes they can call their own, built on foundations of hope and community support. Over 300 families found sustenance and security as we distributed ration kits and organized iftar meals. Our work stretched across eight states, touching lives in rural villages and urban centers alike, always guided by one principle: every person deserves the opportunity to thrive. Through strategic partnerships with organizations like Feeding Humanity Welfare Organization, Fatima Charitable Foundation, and Al-Shifa Academy, we multiplied our impact, proving that collaboration creates change far greater than any single effort. This year wasn't just about numbers, it was about neighbors helping neighbors, communities lifting communities, and collective action creating ripples of hope that will be felt for generations to come.

## Our Approach:

**59%**

### Direct Beneficiary Support

Monetary assistance provided directly to individuals and families, ensuring immediate impact and empowering beneficiaries with choice and dignity.

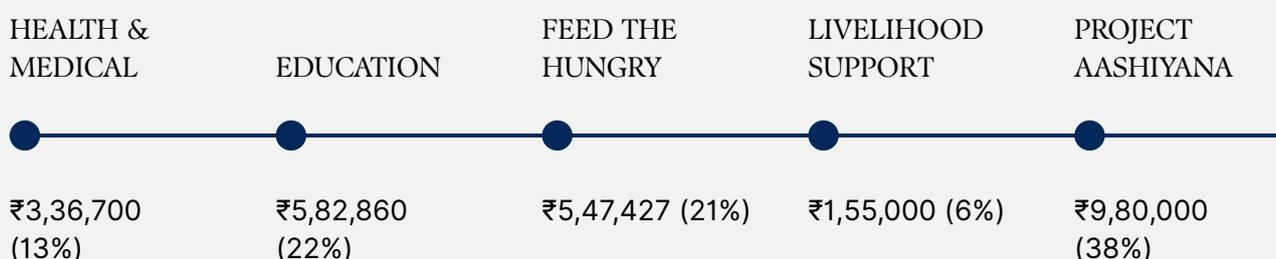
**41%**

### Non-Monetary Support

Wheelchairs, housing construction, and collaborative projects that create lasting infrastructure and partnerships for sustainable change.

# Fund Allocation

Overview of how funds were distributed for impact



In the fiscal year 2023-24, Better Hope NGO received a total of **₹26,01,987** in funding, allocated across five key initiatives aimed at uplifting vulnerable communities. The largest portion, **38%**, was directed towards Project Aashiyana, which focuses on providing housing solutions for families in need. Education received **22%** of the funding, enabling the implementation of vital learning programs for children. The Feed the Hungry initiative, which addresses food insecurity, was allocated **21%** of the funds, while Health & Medical services received **13%**, ensuring better access to healthcare for underserved populations. Finally, Livelihood Support, aimed at enhancing income-generating activities, received **6%** of the total funds. By strategically distributing resources, Better Hope ensures that each initiative contributes significantly to the overall mission of fostering sustainable communities.

A photograph of two women wearing hijabs, one in a patterned grey one and the other in a plain white one. They are leaning over a table, looking at a white box of medicine. The box has 'MULTI VITAMIN' printed on it. There are other boxes of medicine on the table, some with green packaging. The background shows a simple room with a chair and some items on a shelf. The entire image has a blue tint.

# Impact

## The Next Chapter

# Health Initiatives

Improving access to healthcare for underserved communities

In 2023–24, Better Hope NGO invested ₹3,36,700 (13% of total funds) in critical healthcare initiatives that directly transformed lives across underserved communities .

## **Our Major Healthcare Initiatives:**

**Medical Camp for Differently-Abled Individuals:** In June 2023, we organized a comprehensive medical camp in Budgam, Kashmir, serving differently-abled individuals. Each participant received a manual wheelchair, restoring their mobility and independence. This initiative was conducted in collaboration with Feeding Humanity Welfare Organization, ensuring professional medical assessments and proper fitting of wheelchairs to meet individual needs.

**Ongoing Dialysis Support:** We provided sustained support for patients requiring regular dialysis treatment, a life-saving intervention that demands continuous financial commitment. Our recurring assistance model ensured that patients could maintain their treatment schedules without interruption, addressing one of the most critical and expensive healthcare needs. For families facing chronic illness, this support meant the difference between life-threatening treatment gaps and consistent care.

**Emergency Healthcare Assistance:** Beyond structured programs, we maintained a responsive healthcare fund for urgent medical crises. When families exhausted all financial options and faced impossible choices between treatment and basic survival, Better Hope stepped in. Our emergency medical assistance covered essential medicines, diagnostic tests, and hospital dues for individuals from economically vulnerable backgrounds—ensuring that no one had to forgo medical care due to financial constraints.



### **Mobility Restored**

Wheelchair distribution bringing independence and freedom of movement to individuals with mobility challenges.

### **Bridging the Distance**

Bringing healthcare services directly to hard-to-reach communities facing geographic barriers.



### **Community Health Check**

On-site medical assessments and consultations at our accessibility and mobility camp.

### **Sound of Connection**

Hearing aids enabling better communication and reconnecting individuals with their communities.



### **Preventive Care**

General health screenings and distribution of essential medicines in underserved areas.

# Key Healthcare Achievements & Impact Metrics

<b>5000+</b>	<b>Regular</b>	<b>100%</b>
Lives reached from 2021 to 2023 through direct healthcare help and medical interventions	free medical consultations and health screenings in rural and underserved areas throughout the year	Every patient received essential medications free of cost at all health camps, with no one turned away due to inability to pay
<b>₹3.37L</b>	<b>Multiple</b> <i>Health areas covered</i>	<b>Active</b> <i>Health education</i>
13% of total organizational budget invested in healthcare initiatives and medical programs	Respiratory illness, maternal and child health, prevention care, and general medical consultation	Community awareness on disease prevention, health and hygiene practices, and nutrition guidance

**Our Commitment:** Through collaborative partnerships and dedicated outreach, we continue to bridge the healthcare gap for underserved communities, because quality healthcare is a fundamental right, not a privilege.

# Education

Investing in the future through accessible learning opportunities

In FY 2023-24, Better Hope NGO invested ₹5,82,860 (22% of total funds) in **Project Iqra**, our comprehensive education initiative dedicated to transforming lives through learning. Our work focuses on one critical truth: education is not just about classrooms and textbooks, it is about keeping doors open when circumstances threaten to close them.

## **Preventing Dropouts, Protecting Dreams**

This year, we stood between 150+ students and the devastating reality of dropping out of school. These were children and youth from poor and underprivileged families, students who possessed talent, determination, and dreams, but whose education hung in the balance due to financial constraints. Through direct fee sponsorships, we ensured that economic hardship would not steal their futures. From 8th graders taking their first steps in secondary education to university students pursuing degrees and aspiring doctors preparing for medical college, we walked alongside learners at every stage of their academic journey.

But our support extended beyond paying fees. We equipped these students with scholarship awareness and guidance, empowering them to secure sustainable educational pathways for the years ahead. For many, this meant not just surviving one more academic year, but gaining the knowledge and confidence to access long-term educational opportunities independently.

### **Opening Government School Doors**

For families struggling to afford even basic education, we facilitated admissions into government schools, removing bureaucratic and financial barriers that often keep underprivileged children out of the classroom. These placements represent more than enrollment, they represent hope, stability, and the promise that every child deserves access to quality education regardless of their family's circumstances.

### **Building Futures Through Mentorship**

In Uttar Pradesh, our partnership with Al-Shifa Academy Shiksha Samiti provided holistic mentorship to students who needed more than academic support: they needed guidance, encouragement, and someone who believed in their potential. Through this collaboration, we created a nurturing environment where students received not just education, but the confidence and direction to shape their own futures.



# Feed the Hungry

Combating food insecurity with targeted distribution efforts



In 2023-24, Better Hope NGO allocated **₹5,47,427** to combat food insecurity and malnutrition in our community. Our "Feed the Hungry" program was launched with the initiative to address the alarming rate of hunger faced by vulnerable populations. Through this program, we organized a series of food distribution events across multiple locations, serving thousands of families in need.

Our dedicated team worked tirelessly to identify the most affected areas and partnered with local suppliers to source nutritious food items. Each distribution event was designed not only to provide immediate relief but also to raise awareness about the importance of consistent nutrition. We incorporated engaging activities for families during the events, ensuring that the experience was not just about receiving food but also about fostering community spirit.

Thanks to the support of our volunteers and donors, we successfully reached over **500 beneficiaries**, providing them with food packs containing essential staples. The success of this initiative reaffirms our commitment to tackling hunger and enhancing the overall well-being of our community members. Together, we can make a difference!

# Feed the Hungry: A Gallery of Compassion

**500+**

Families  
Covered

**24/7**

Volunteer  
Commitment

**4 States**

Geographic  
coverage



## Loading Hope

Dry ration kits loaded in trucks, ready to reach families in need across multiple regions



## Doorstep Dignity

Food kits delivered directly to doorsteps, ensuring families receive support with respect and privacy



## Dawn Deliveries

Our volunteers beginning their rounds at dawn, bringing hope with the first light of day



## Night Watch

Working through the darkness, our team ensures no family is forgotten, even in the late hours

*"From the trucks loaded at dawn to the kits delivered in darkness, every step of this journey is fueled by one belief: that no family should face hunger alone, and no hour is too early or too late to answer the call of compassion."*

*— Feed the Hungry Mission*

# Livelihood



In FY 2023-24, Better Hope NGO invested ₹1,55,000 (6% of total funds) in Livelihood Support initiatives designed to prevent economic collapse and create pathways to self-sufficiency for vulnerable families. Our approach recognizes a fundamental truth: poverty is not just about lack of income, it's about the absence of opportunity, the burden of debt, and the crushing weight of unexpected expenses that can push families from stability into crisis.

## **Small Business Development: Seeding Self-Sufficiency**

Beyond emergency relief, we invested in entrepreneurial families seeking to build sustainable livelihoods. Our small business support helped aspiring entrepreneurs, many of them women and youth from economically marginalized backgrounds, transform ideas into income-generating realities.

## **A Dual Approach to Economic Empowerment**

Our livelihood support strategy operates on two complementary tracks:

1. **Immediate Stabilization:** Emergency assistance prevents families from falling deeper into poverty during crisis moments, protecting what they have and preserving their ability to recover.
2. **Long-term Empowerment:** Small business support creates sustainable income pathways, transforming recipients from aid beneficiaries into independent economic actors.

Together, these interventions address both the urgent symptoms and root causes of economic vulnerability.

## **Why Livelihood Support Matters**

Economic insecurity doesn't just affect bank balances, it impacts health, education, family relationships, and mental well-being. When families are trapped in debt or facing eviction, children drop out of school, medical care is delayed, and hope diminishes. Our livelihood support breaks this cycle.

By providing emergency relief, we prevent crisis.

By seeding small businesses, we create opportunity.

By investing in economic resilience, we build communities where families can thrive, not just survive.

*When we strengthen a family's economic foundation, we strengthen everything built upon it: education, health, dignity, and hope for the future*

# Project Aashiyana

Creating safe and sustainable housing for families in need

## The Reality We Confronted

In the remote villages of Kashmir, many families live in tin sheds-structures offering no protection from the region's unforgiving winters, where temperatures plunge well below freezing and snowfall blankets the landscape for months. These makeshift shelters provide no insulation, no warmth, no dignity. Children studied in rooms where their breath formed clouds. Families huddle together for warmth, unable to escape the cold even within their own walls. For these families, every winter is a test of survival.

**Project Aashiyana** was born from a simple but powerful commitment: to replace vulnerability with security, temporary with permanent, and despair with hope.

### **Building Dignity: Pucca Houses for Kashmir's Cold**

Through strategic partnerships with Feeding Humanity Welfare Organization and Fatima Charitable Foundation, we constructed pucca houses, permanent, solid structures specifically designed to withstand Kashmir's harsh climate. These are not temporary fixes or partial solutions. These are complete homes built to last, built to protect, built to restore dignity.

**What We Built:**

- Permanent pucca construction using solid materials designed for Kashmir's extreme weather conditions
- Insulated walls and roofing to protect families from sub-zero temperatures and heavy snowfall
- Complete essential amenities: clean water access, proper sanitation facilities, and reliable electricity
- Weatherproof structures that transform winter from a season of suffering into a season families can endure safely

**The Transformation:**

- From tin sheds offering no protection → to permanent homes built to last generations
- From freezing through winter nights → to warm, secure shelter during Kashmir's harshest months
- From temporary uncertainty → to the stability of owning a real home
- From surviving the elements → to living with dignity and security

**Community at the Center**

**Project Aashiyana** was not built for communities, but was built with them. Families were actively involved in the decision-making process, ensuring that homes reflected their specific needs, cultural considerations, and practical requirements. This collaborative approach meant that beneficiaries weren't just recipients of aid; they were partners in creating solutions that truly served them.

## THE TRANSFORMATION

*Visual Journey: From Vulnerability to Security*

### Before & After: Kashmir Housing Project

**Before**



*Tin shed offering no protection from Kashmir's brutal winters: families enduring freezing temperatures in makeshift shelters*

**After**



*Permanent pucca house with complete amenities: a weatherproof home built to last generations, providing warmth and dignity*

### *Aashiyana Means "Home"*

*For families who once lived in tin sheds through freezing winters, these are not just houses. They are sanctuaries. They are security. They are the promise that they matter, that they deserve better, and that their community will never forget them.*

A permanent home is more than four walls and a roof. It is health and safety, educational stability, economic security, psychological well-being, and generational impact. When a family moves from a tin shed to a pucca house, everything changes.

The success of Project Aashiyana demonstrates the transformative power of collaboration. By partnering with Feeding Humanity Welfare Organization and Fatima Charitable Foundation, we combined resources, expertise, and networks to achieve what no single organization could accomplish alone.

# Collaborations

## Working Together for Greater Impact in Communities

At Better Hope NGO, we believe that transformative change is never the work of a single organization—it is the result of many hands, many hearts, and many minds united by a shared vision. Throughout FY 2023–24, our partnerships with fellow NGOs, local administration, community leaders, and international supporters have been fundamental to our ability to serve communities across India with dignity, effectiveness, and lasting impact.

Collaboration is not merely a strategy; it is our philosophy. We recognize that no organization possesses all the expertise, resources, or reach needed to address complex social challenges alone. By joining forces with partners who share our commitment to uplifting vulnerable communities, we multiply our impact, combine our strengths, and create solutions far greater than any single effort could achieve.

### **Why Collaboration Works**

1. **Multiplied Resources:** Partners bring diverse funding, expertise, networks, and local knowledge that no single organization could replicate.
2. **Specialized Expertise:** Each partner contributes unique skills—housing construction, medical outreach, educational mentorship, community organizing, creating comprehensive solutions.
3. **Local Trust and Access:** Community partnerships and local administration support open doors, build trust, and ensure culturally appropriate interventions.
4. **Sustainability:** Collaborative programs create networks of support that outlast any single project, building community capacity for long-term resilience.
5. **Shared Vision, Greater Impact:** When organizations unite around common values, dignity, empowerment, justice, they create change far greater than the sum of their individual efforts.

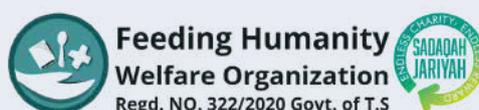
# Our Impact Partners



## Sadanah Foundation (USA)

### Partnership Duration: 3 years (Since 2021)

Since the inception of our Free Medical Camp initiative in 2021, Sadanah Foundation has been our primary pharmaceutical sponsor and cornerstone partner. Their unwavering commitment has transformed our ability to deliver quality healthcare to underserved communities across rural India. Through their continued sponsorship of essential medicines, we have been able to ensure that every patient who visits our health camps receives not just medical consultation, but also the necessary medications, completely free of charge.



## Feeding Humanity Welfare Organisation, Hyderabad

### Partnership Duration: 2 years

Feeding Humanity Welfare Organization has been an invaluable partner across healthcare and food security initiatives. Together, we co-sponsored medical camps for persons with disabilities, providing wheelchairs and hearing aids to those who needed them most, and jointly organized Ramadan ration drives reaching hundreds of families with essential food supplies. Their commitment to addressing immediate humanitarian needs aligns perfectly with our values of dignity and compassionate service, enabling us to expand our reach and serve vulnerable communities across multiple regions.



## **Fatima Charitable Foundation**

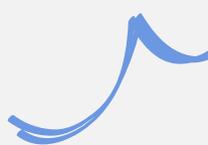
Fatima Charitable Foundation partnered with us for Project Aashiyana, our transformative housing initiative in Kashmir, where we constructed permanent pucca houses for families living in tin sheds. By combining resources and expertise, we built weatherproof homes designed for Kashmir's extreme climate, complete with clean water, sanitation, and electricity. This collaboration exemplifies how pooling our strengths achieves what neither organization could accomplish alone providing dignified, permanent housing for families who endured freezing winters in makeshift shelters.



## **Al-Shifa Education Academy Shiksha Samiti**

Al-Shifa Academy Shiksha Samiti in Uttar Pradesh is a remarkable institution dedicated exclusively to educating the children of laborers—students facing extraordinary barriers to quality education. Through our Project Iqra partnership, we provide comprehensive mentorship and educational sponsorship to ensure financial constraints don't force these children out of school. This collaboration embodies our shared belief that every child, regardless of family background or economic status, deserves access to quality education and the support needed to break cycles of poverty and build brighter futures.

# We couldn't have done it without your generous *support.*



At Better Hope NGO, we are truly grateful for the unwavering support we have received over the past year. **Without the dedication and contributions** of our volunteers, partners, and donors, our mission to empower communities and transform lives would not be possible. Each individual who has offered their time, resources, and expertise has played a vital role in our journey.

We extend our deepest appreciation to our dedicated volunteers, who have selflessly devoted their time to assist in various projects, bringing hope and assistance to those in need. Your commitment and passion have made a significant difference in the lives of many.

We also want to thank our generous donors and sponsors. Your financial contributions have enabled us to expand our programs and reach more beneficiaries. Each rupee invested in Better Hope has gone directly towards impactful initiatives that uplift marginalized communities.

Together, we are building a brighter future for many. Our heartfelt thanks to everyone who has supported us; we look forward to continuing this important work together. Your belief in our mission inspires us every day.

# Vision for the Future

A brighter future through sustainable community development

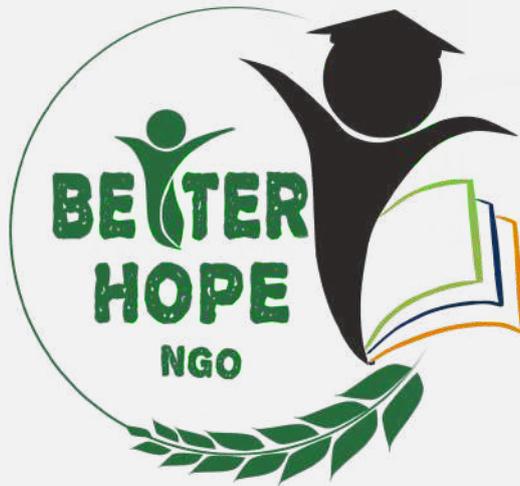
At Better Hope NGO, our **vision for the future** is rooted in the belief that every community can thrive when given the right resources and support. We envision a world where **access to basic necessities** is a universal right, enabling individuals and families to break free from the cycle of poverty. Our goal is to create sustainable solutions that **empower communities**, fostering resilience and self-sufficiency.

In the coming years, we aim to expand our programs, focusing on education, healthcare, and economic opportunity. By leveraging innovative partnerships and integrating feedback from the communities we serve, we plan to enhance our outreach and deepen our impact. This requires a commitment to continuous learning and adaptation, ensuring our strategies meet the ever-evolving needs of those we support.

Together with our beneficiaries, we aspire to build a brighter tomorrow, one that is filled with hope, opportunity, and growth. Through collaboration and **shared vision**, we can create lasting change and uplift the lives of countless individuals, nourishing the seeds of **hope and progress** in every community we touch.

# Moments of Impact





# BETTER HOPE NGO

Building Communities, Transforming Lives

## Join Us in Building Hope

The challenges facing vulnerable communities are vast, but so is the power of collective action. Whether you bring expertise, resources, networks, or time, there is a place for you in this work.

Together, we can reach more families, support more students, provide healthcare to more communities, and build more resilient, empowered futures.

Let us build the future together.

**Thank you**

to all our donors  
and volunteers.